UBISEC
S Y S T E M S

MANAGED IT SERVICES

CORE BUNDLES

2026

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EXECUTIVE OVERVIEW

Ubisec delivers security-first managed services designed to reduce risk, support compliance, and scale with your business.

Modern businesses do not fail because technology stops working—they fail when downtime, security incidents, or compliance gaps interrupt operations at the wrong moment. Ubisec exists to prevent those moments.

Ubisec is a cybersecurity-first Managed Services Provider serving small and mid-sized organizations that require reliability, accountability, and audit-defensible security practices. We design, operate, and continuously improve IT environments built to reduce risk, support growth, and withstand scrutiny.

We do not operate as a reactive help desk. Every service we deliver is structured around risk reduction, predictable outcomes, and clear ownership.

WHY UBISEC

SECURITY-FIRST BY DESIGN	Cybersecurity controls are embedded into every service tier — not added retroactively.
OPERATIONAL ACCOUNTABILITY	Clear definition of scope, how quickly we respond, and how issues are escalated.
COMPLIANCE-AWARE DELIVERY	Designed with audit defensibility in mind—ensuring security controls align with regulatory and compliance expectations.
RIGHT-SIZED FOR SMBS	Enterprise-grade practices without unnecessary complexity.

WHICH PLAN IS RIGHT FOR YOU?
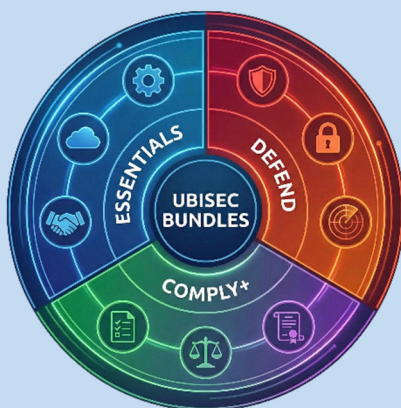
ESSENTIALS – Professional IT support and baseline security for small teams.

DEFEND – Proactive protection for growing businesses where downtime and security incidents matter.

COMPLY+ – SOC-backed security and compliance oversight for regulated or high-risk environments.

ESSENTIALS: The Foundation

"For small teams needing reliable uptime and baseline security."

Designed for organizations that want professional IT support, predictable operations, and essential protection—without unnecessary complexity. Focuses on stability, responsiveness, and core safeguards that reduce everyday IT disruption and common cyber threats.

- Reliable day-to-day IT support
- Protection against phishing, malware, and ransomware
- Predictable monthly costs with standardized service coverage

DEFEND: The Proactive Standard ⭐ Most Popular

"For growing businesses that cannot afford downtime."

Built for organizations where outages, security incidents, or slow response materially impact productivity and revenue. Adds proactive threat monitoring, expanded backup coverage, and faster response times to actively reduce business risk.

- Proactive threat detection and response
- Faster emergency response times
- Advanced endpoint and email security

COMPLY+: The Fortress

"For regulated industries and zero-tolerance environments."

The ultimate shield for businesses facing strict compliance requirements including healthcare, finance, manufacturing, and legal, or high security risks. Includes a dedicated account manager, priority on-site support, 30-minute emergency response, and advanced audit/compliance tools.

- SOC-backed security operations
- Audit-ready security posture
- Executive-level compliance oversight

SCHEDULE A COMPLIMENTARY IT & SECURITY ASSESSMENT

Discover the best option for your IT needs today

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UBISEC MANAGED IT SERVICES BUNDLES 2026

	ESSENTIALS ⭐	DEFEND ⭐⭐	COMPLY+ ⭐⭐⭐
BEST FOR:	Small offices prioritizing uptime and basic security	Growing businesses with elevated cyber risk	Regulated or compliance-driven organizations

1. GUARANTEES - *Our commitment to service quality, accountability, and customer satisfaction.*

	ESSENTIALS	DEFEND	COMPLY+
Information Privacy	✔	✔	✔
3rd Party Cybersecurity Audit To Ensure We Remain Secure	✔	✔	✔
Make Things Right If We Fall Short	✔	✔	✔
Meet Service Level Expectations	✔	✔	✔
100% Satisfaction Guarantee	✔	✔	✔
Try Us Before You Commit	✔	✔	✔
30-Day Money-Back Guarantee	▬	✔	✔
On-site, On-time Guarantee	▬	▬	✔

2. SUPPORT - *Responsive technical assistance when you need it.*

	ESSENTIALS	DEFEND	COMPLY+
Remote Support Monday - Friday, 8:00 a.m. - 5:30 p.m. Local Time	✔	✔	✔
On-Site Support Monday - Friday, 8:00 a.m. - 5:00 p.m. Local Time	*$195 Per Hour, 3-Hour Minimum + Trip Fee*	*$195 Per Hour, 2-Hour Minimum + Trip Fee*	*$195 Per Hour, 1-Hour Minimum + Trip Fee*
After Hours & Weekend Support	*On-Site: $195 Per Hour 3-Hour Minimum + Trip Fee Remote: $75 Per 15 Minutes*	*On-Site: $195 Per Hour 2-Hour Minimum + Trip Fee Remote: $75 Per 15 Minutes*	*On-Site: $195 Per Hour 2-Hour Minimum + Trip Fee Remote: $75 Per 15 Minutes*

	ESSENTIALS ⭐	DEFEND ⭐⭐	COMPLY+ ⭐⭐⭐
Holiday Support	On-Site: $390 Per Hour 4-Hour Minimum + Trip Fee Remote: $100 Per 15 Minutes 1-Hour Minimum	On-Site: $390 Per Hour 4-Hour Minimum + Trip Fee Remote: $100 Per 15 Minutes 1-Hour Minimum	On-Site: $390 Per Hour 4-Hour Minimum + Trip Fee Remote: $100 Per 15 Minutes 1-Hour Minimum
Emergency Remote Response Time	90 Minutes Or Less	60 Minutes Or Less	30 Minutes Or Less
Emergency On-Site Response Time	Best Effort	Next Business Day	Next Business Day
Cybersecurity Event	$550 Per Hour	$500 Per Hour	$450 Per Hour
Small Projects*	—	—	✔

3. ACCOUNT MANAGEMENT - *Ongoing oversight to keep your environment secure and aligned with your business.*

	ESSENTIALS	DEFEND	COMPLY+
Strategic Business Reviews	✔	✔	✔
Weekly Cybersecurity And Tech Tips	✔	✔	✔
Payment And Invoice Portal	✔	✔	✔
Self-Service Portal	✔	✔	✔
Monthly Newsletter	✔	✔	✔
Dark Web Monitoring Report	—	✔	✔
Monthly Executive Summary Report	—	✔	✔
Real-Time Dashboard	—	✔	✔
Dedicated Account Manager*	—	—	✔
Quarterly Meeting with Compliance Expert	—	—	✔

4. USER MANAGEMENT - *Protects employee identities, email, and access—the most common attack vector.*

	ESSENTIALS	DEFEND	COMPLY+
Help Desk Support (8x5)	✔	✔	✔

	ESSENTIALS ⭐	DEFEND ⭐⭐	COMPLY+ ⭐⭐⭐
User Account Administration	✔	✔	✔
Multi-Factor Authentication (MFA)	✔	✔	✔
Email Anti-Phishing & Security	✔	✔	✔
Security Awareness Training	✔	✔	✔
Dark Web Credential Monitoring	✔	✔	✔
Secure DNS & Web Protection	✔	✔	✔
SaaS App Monitoring & Response	✔	✔	✔
Enterprise Password Manager	—	✔	✔
Microsoft 365 SaaS Backup	*M365 Only (1YR)*	*M365 + Google (Unltd)*	*M365 + Google + 3rd Party*

5. COMPUTER MANAGEMENT - *Secures laptops and desktops against malware and ransomware.*

	ESSENTIALS	DEFEND	COMPLY+
Remote Monitoring & Patching	✔	✔	✔
Next-Gen Antivirus (NGAV)	✔	✔	✔
Endpoint Detection & Response (EDR)	✔	✔	✔
Ransomware Rollback	*Alert Only*	*Remediation*	*Remediation + GRC*
PC Cloud Backup (Files)	✚	✔	✔
Application Isolation (Prevents Unauthorized Software)	—	✔	✔ *(Full Suite)*
Managed Detection & Response (MDR)	—	✚	✔ *(SOC-Backed)*

6. SERVER MANAGEMENT - *Protects mission-critical systems and data.*

	ESSENTIALS	DEFEND	COMPLY+
Server Monitoring & Patching	✔	✔	✔

	ESSENTIALS ★	DEFEND ★★	COMPLY+ ★★★
Server Next-Gen Antivirus (NGAV)	✔	✔	✔
Server EDR (Behavioral AI)	✔	✔	✔
Secure DNS & Web Protection	✔	✔	✔
Server Ransomware Rollback	*Alert Only*	*Remediation*	*Remediation + GRC*
Server Cloud Backup (BDR)	✚	✔	✔
Application Ring-Fencing (Servers)	▬	✔	✔ *(Full Suite)*
Managed Detection & Response (MDR)	▬	✚	✔ *(SOC-Backed)*

7. SITE & NETWORK MANAGEMENT - *Ensures reliable, secure connectivity across your business.*

	ESSENTIALS	DEFEND	COMPLY+
Managed Network & WiFi	✔	✔	✔
Firewall Management	✔	✔	✔ *(24x7)*
Secure DNS & Web Protection	✔	✔	✔
ISP / Internet Circuit Management	✚	✔	✔
24×7 Network Operations Center (NOC)	*Alerting Only*	*Monitoring & Escalation*	*Monitoring & Escalation*
Quarterly Business Reviews (vCIO)	*Semi-Annually*	*Quarterly*	*Quarterly*

8. AVAILABLE ADD-ONS - *Enhance your plan as your needs grow.*

SUPPORT

	ESSENTIALS	DEFEND	COMPLY+
24x7 Help Desk Support	✚	✚	✚

SECURITY

	ESSENTIALS	DEFEND	COMPLY+
On-Prem Backup Storage Appliance	✚	✚	✚
Penetration Testing	✚	✚	✚

	ESSENTIALS ⭐	DEFEND ⭐⭐	COMPLY+ ⭐⭐⭐
Vulnerability Scanning	+	+	+
Zero Trust Identity Security	+	+	+
HARDWARE & COMMS			
HaaS (Firewalls / Switches / APs)	+	+	+
Cloud VoIP / Webex Calling	+	+	+
ADVISORY			
Compliance Advisory (vCISO)	+	+	+

PRICES STARTING AT **	$199/seat	$279/seat	$369/seat

* as outlined in the Ubisec Managed Services Addendum

** hardware, software, licenses, and project work are quoted separately unless otherwise stated

❗ **GOOD TO KNOW** ❗

INSURANCE & COMPLIANCE READY

Included cybersecurity solutions are designed to meet or exceed the requirements for most Cyber Liability Insurance policies.

MFA ENFORCED: ✔
OFF-SITE BACKUPS: ✔
ENDPOINT DEFENSE (EDR): ✔
SECURITY AWARENESS TRAINING: ✔