

CORE MANAGED SERVICES BUNDLES

ESSENTIALS

The Foundation

For small teams needing stability and baseline security.

- Unlimited remote IT support (business hours)
- Device & server monitoring and patching
- Managed antivirus & endpoint protection
- Email security and phishing protection
- Microsoft 365 / Google Workspace support

Outcome: Reliable day-to-day operations at a predictable cost.

★ DEFEND ★

The Proactive Standard (Most Popular)

For growing businesses that cannot afford downtime.

- Everything in Essentials
- Faster emergency response times
- Advanced endpoint detection & response (EDR)
- Ransomware remediation
- Unlimited M365 & Google backups
- Quarterly security & technology reviews

Outcome: Reduced operational and cybersecurity risk.

COMPLY+

The Fortress

For regulated or high-risk environments.

- Everything in Defend
- 24x7 SOC-backed MDR
- Priority emergency & on-site response
- Compliance-ready logging & reporting
- Dedicated account manager

Outcome: Audit-defensible, zero-tolerance security posture.

COMPLIANCE ADD-ONS

COMPLIANCE-LITE

- GRC portal & written policies
- Risk assessment & compliance roadmap

Best for: Early-stage or insurance-driven compliance needs.

COMPLIANCE-CORE

- Everything in COMPLIANCE-LITE
- Monthly compliance tracking & reporting
- Vulnerability scanning & audit logs

Best for: Active regulatory requirements (HIPAA, PCI, FTC).

COMPLIANCE-PRO

- Everything in COMPLIANCE-CORE
- vCISO oversight & executive reporting
- Penetration testing & DR planning

Best for: Regulated or contractually obligated organizations.